

WONDER.ME USER TIPS



Supported devices? Wonder is designed for and functions best on a **desktop or laptop** computer. Wonder does not currently function on tablets, iPads, or similar devices.

Browsers? Wonder supports all major browsers, **except** Safari, Internet Explorer, Opera, and older versions of Edge (versions earlier than 87). (**Tip:** Update your browser before the event; this will help avoid technical issues when the event is live.)

Mobile/Smart Phones? Wonder is not optimized for mobile devices, it runs a "lite" version of the software on iOS/Android mobile devices. Please note, you will be able to enter the room on a mobile device, speak, and hear and see others; however, your video will not be enabled. Wonder is run from a browser, not a downloaded app. Firefox or Chrome are recommended for Android devices, and Safari is recommended for iPhones.

How does wonder work? Wonder is like a physical space, but digital. Each person is represented by a small avatar.

How do I move around the room? Click anywhere in the room with your mouse and hold the click down or drag your mouse to move around the room. When your avatar gets close to someone else's avatar, a video chat will open.

How do I chat to other guests? You can see other people move around the room and when they are talking to each other. You cannot hear or see their conversation unless you join their group, called a "circle".

Move your avatar to a coloured circle and join a conversation. A conversation is referred to as a "Circle" (which can host up to 15 people). You can also send text messages to communicate with individual guests, your current circle, or the entire room.

Can I turn off video or audio? Turn off your camera by clicking the camera icon on the centre bottom of your screen. Other members will still see your avatar picture. Mute yourself with the microphone icon found at the bottom centre of your screen.

How do I know who else is in the room? You can see all the people in the room via the participant sidebar. You can see their name, picture, and ice breaker answer.

Can I write messages to other guests? Yes! Wonder's chat system allows you to message the entire room, circle, or send private messages by clicking the "chat bubble".

How do I know who is listening to my conversation? Only guests who are standing in the circle right next to you can participate in your conversation, so you can see who you are speaking to. There is no way for guests to be hidden, so you always see their avatar, hear them and see their screen. You can also always see all guests who are currently in the room.

How can I upload an avatar/profile picture? Settings -> Personal Settings -> Change name/picture. There you will have two options: a) upload avatar b) make a selfie -> click on Update and you are set!

To keep the platform as authentic and real-time as possible, we recommend taking a live image through your camera. If you don't like the picture you took the first time, you can update it. If you don't have a camera connected to your device you can upload an avatar/profile image instead. To make sure it's not distorted the photo should be square.